

## Using the CEEdMA Dynamic Benchmark Repository (DBR)

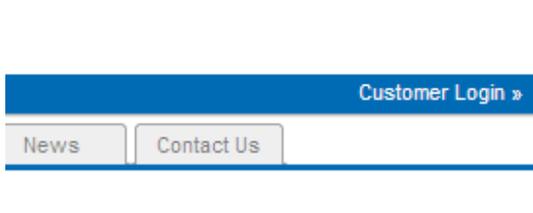
### Introduction

We have now completed our initial survey using DBR. The first part has demographic questions which replace the old paper-based questionnaire. The second part looks very specifically at members' use of Learning Management Systems (LMS). The purpose of this short note is to tell you how to query the results.

### Accessing the Tool

We used ClickTools to administer the survey and so you must log on to ClickTools to query the results.

1. Go to the ClickTools website: <http://www.clicktools.com/>
2. Click "Customer Login >>" in the top right-hand corner.



3. Enter the email address [dbr1@cedma.org](mailto:dbr1@cedma.org) or [dbr2@cedma.org](mailto:dbr2@cedma.org) followed by the password "dbr", then click "Login".



**Note:** Our ClickTools license allows us two concurrent users and for ease of access we have chosen to have two generic userids, which happen to be email addresses. When you login with the first ID, if you get the message "User is already logged in. Logging in again will replace the previous session." **DO NOT CONTINUE.** Try to login with the other userid. If you receive the same error message, please try again later.

### Accessing the Survey

1. You now see the list of current surveys.
2. Click on the “+” to expand.

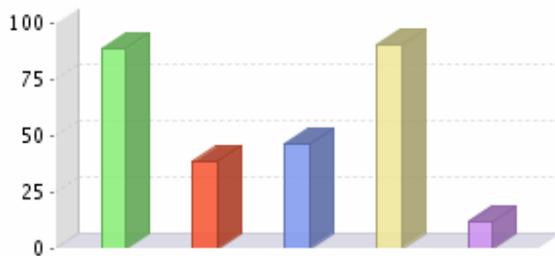
Surveys	
Default	Unassigned
▼ Title	
☐	CEdMA LMS Survey with Demographics
• Demographics plus LMS (Final) [ Results ] (Closed) Responses: 54	
☐	The next survey topic

3. Click on “Results”. You now have a choice to look at the survey responses by “Question” or by “Cross Tab”.

### Survey Responses by Question

1. Click on the “Questions” tab.
2. The complete list of accessible questions appears at the bottom of the display. Placing the cursor over a question number displays the text of that question.
3. To display the results for that question, click on the question number. Here, we see question 7.

7. Please indicate in what types of facility you run your classes. [View]



Own classrooms	88% (44)
Rented classrooms (partner)	38% (19)
Rented classrooms (hotel or serviced facility)	46% (23)
Customer site	90% (45)
Other	12% (6)

### Notes:

1. The first questions are not shown as they were simply used to validate your company name.
2. The questions may not be in the sequence in which you answered the survey, as there was logic applied to the survey.
3. For convenience, a PDF with responses to all questions has been placed in Goldmine on the CEdMA website within the category “DBR – LMS with Demographics”.

### Survey Response by Cross Tab

1. Click on the “Cross Tab” tab.
2. Now you get a list of all the questions for which cross tabulation works with two buttons next to each other.
3. Let’s compare the different LMSs with the level of satisfaction of each member company. That means we will choose question 33 “down” and question 36 “across” (see screenshots.)
4. You can do similar comparisons with almost all of the questions in the survey.

32	<input type="radio"/>	<input type="radio"/>	For User Management, select which apply to your LMS. [Checkbox]
33	<input checked="" type="radio"/>	<input type="radio"/>	Which LMS(s) do you use? [Checkbox]
34	<input type="radio"/>	<input type="radio"/>	Is your LMS hosted (operated at a third party site with no software installed on your premises) or on-premised? [Radio]
35	<input type="radio"/>	<input type="radio"/>	How long have you had the LMS described in this survey? [Radio]
36	<input type="radio"/>	<input checked="" type="radio"/>	Overall, how satisfied are you with your LMS? [Radio]
37	<input type="radio"/>	<input type="radio"/>	Overall, how satisfied are you with your LMS vendor? [Radio]

33. Which LMS(s) do you use? [Change]						
36. Overall, how satisfied are you with your LMS? [Change]						
	Highly satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Total
Cornerstone OnDemand	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
GeoLearning	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
GeoMatrix	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
Gyrus	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
IBM	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
Intellinex	50% (1)	0% (0)	0% (0)	50% (1)	0% (0)	2
Knowledge Planet	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
Learn.com	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
NETg	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
Oracle	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
Plateau	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
Saba	25% (1)	25% (1)	25% (1)	25% (1)	0% (0)	4
SAP	0% (0)	0% (0)	0% (0)	100% (1)	0% (0)	1
Siebel	0% (0)	25% (1)	25% (1)	25% (1)	25% (1)	4
SumTotal	0% (0)	33.33% (2)	33.33% (2)	33.33% (2)	0% (0)	6
View Central	20% (1)	20% (1)	60% (3)	0% (0)	0% (0)	5
Other - add name	25% (3)	16.67% (2)	33.33% (4)	16.67% (2)	8.33% (1)	12
<b>Total</b>	<b>6</b>	<b>7</b>	<b>11</b>	<b>8</b>	<b>2</b>	<b>34</b>

Export: [PDF](#)

5. For all of these, you can choose to export the results by clicking on “PDF”.

### When you are finished

Please click on “Logout” in the top right-hand corner when you are finished, as someone else may be waiting to browse the results.