

eLearning Guild Survey recognizes Plateau Systems (Apr 4)

Arlington, Va. — April 4

Plateau Systems, a provider of software for developing, managing, rewarding and optimizing organizational talent, has announced that customers have rated the company a leader in customer satisfaction and market share in the eLearning Guild's recently released 360-Degree Learning Management Systems (LMS) report.

The report covers 135 LMS vendors, and it recognized Plateau with three Gold Awards as part of the eLearning Guild Member Choice Awards.

Plateau received awards in the categories of overall customer satisfaction for large corporate LMSs, overall customer satisfaction for small and medium corporate LMSs and market share for large corporate LMSs.

The eLearning Guild is a member-driven community of practice where e-learning design, development and management professionals can focus on their own professional development, enhance their peer network and identify resources for ensuring their organizations' e-learning projects are successful.

The eLearning Guild Members Choice Awards are based on the 360-degree report that surveys member participants' views on which LMS tools they use.

Overall vendor satisfaction awards were determined by asking members to rate products on a 1-10 scale in four categories:

- Would Use Vendor Again
- Vendor Responsiveness
- Learning/Implementation Curve
- Cost/Benefit

"The eLearning Guild awards, coupled with the recent Bersin & Associates research, in which Plateau is rated a customer satisfaction leader, validates our continued commitment to and proven track record of making customers successful," said Paul Sparta, Plateau chairman and CEO. "We are honored that the members of the eLearning Guild have recognized Plateau for delivering innovative LMS solutions that are further differentiated and complemented by our world-class customer service and support.

"We will continue to invest considerable time and money in innovating and delivering solutions that make our customers successful in developing and managing their talent."