

CEdMA Europe Workshop Agenda

9 June 2010

CA, Datchet

Wed 9 June 2010 "Virtual Classrooms and Virtual Labs"

| Time | Topic | Facilitator |
|------|---|---|
| 1300 | <i>Coffee and Networking</i> | <i>All</i> |
| 1330 | <i>Introduction</i> | <i>Philip Bourne, Chairman</i> |
| 1335 | <i>Summary of the CEdMA USA Survey on Virtual Classrooms from 2Q09</i> | <i>Mike Dowsey</i> |
| 1345 | Successful Virtual Classroom Implementations in Europe Members will share their experience in terms of the primary business objectives, the kind of topics taught, average class sizes, types of scheduling, what elements of blended learning are used, whether virtual labs are included and if so how, what roles are required in the delivery, how they are trained, issues and problems encountered, and the percentage of the total virtual classrooms play in terms of total offerings, students trained, and revenue. | <i>Oracle, salesforce.com, VMware, Lawson</i> |
| 1500 | <i>Break and Networking</i> | <i>All</i> |
| 1515 | Virtual Learning and the Immersive Web A presentation and demonstration, that goes from 2d Virtual Learning Environments through to high fidelity 3D immersive examples. Multiple products, tools and techniques will be explained and demonstrated. Terry is currently working with Apple Europe to design and implement their Corsair Project. | <i>Terry Thorpe, Founder and Chairman, Kohospace</i> |
| 1600 | <i>Break and Networking</i> | <i>All</i> |
| 1615 | Remote Labs and Virtual Instructors The aim was to deliver high quality hardware/software hands-on training using an onsite trainer but with remote equipment to avoid building more \$1M learning centres and additionally to increase training revenue. The equipment had to be LSI-hosted so none of the current well-known hosting systems could be used. But, with a remote system access tool, several different classes a total of 30 times were taught and revenue increased by 50%. What is more, instead of using an onsite instructor for 100% of the classes, LSI has moved to 60% onsite and 40% remote. Andy will describe how they got there and will share the experiences, good and not so good. | <i>Andrew Woodgate, International Training Manager, LSI</i> |
| 1655 | <i>Summary</i> | <i>Philip Bourne</i> |
| 1700 | <i>Close and Networking</i> | <i>All</i> |

Forthcoming Events:

Wed 8 Sep, half-day Workshop, "The Role of Social Media in Training", SAS Marlow

Thu 4 Nov – Fri 5 Nov, Conference, "The Future of the Training Department" (provisional), Bournemouth Marriott